



# **Stellar Password Recovery for Windows Server**

User Guide for version 8.0

# 1. General Information

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# 1.1. About Stellar Password Recovery for Windows Server

**Stellar Password Recovery for Windows Server** is a powerful application that helps you reset **Windows Server** password when you do not remember your current password.

This software can reset password for Microsoft Windows Server 2000, Windows Server 2003, Windows Server 2008, Windows Server 2012, Windows Server 2016 and Windows Server 2019. **Stellar Password Recovery for Windows Server** is fully capable of resetting password of servers acting as **Domain Controllers**. Also, on the servers configured with **RAID**.

**Requirements to create a bootable media to run the software are listed below:**

- A working computer, where ISO image of this software can be downloaded.
- Either a recordable CD-DVD to burn the ISO image file or a blank USB drive to mount the ISO image file and make the media (CD-DVD or USB) bootable.

## 1.2. About the guide

This user guide contains steps to assist you through various functions of **Stellar Password Recovery for Windows Server**. Each function is explained in detail, in the corresponding sections. The guide covers the following major topics:

1. General Information
2. Working with the Software
3. Frequently Asked Questions (FAQs)

This guide has the following features for easy navigation and understanding:

- There are **Notes** and **Tips** in some topics of this guide for better understanding and ease of work. These **Notes** and **Tips** are given in *italics* style.

## 1.3. Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

- You can either call us or go online to our support section at <http://stellarinfo.com/support/>
- For price details and to place the order, click <https://www.stellarinfo.com/disk-recovery/win-server-password-recovery/buy-now.php>
- Chat Live with an Online technician at <http://www.stellarinfo.com/>
- Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>
- E-mail to Stellar Support at [support@stellarinfo.com](mailto:support@stellarinfo.com)

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## 1.5. About Stellar

**stellar** is the world's foremost Data Care Corporation, with expertise in Data Recovery, Data Erasure, Mailbox Conversion, and File Repair software and services. Stellar has been in existence from past 25+ years and is a customer-centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost-effective solutions available for large corporate, SMEs & Home Users.

**Stellar** has a strong presence across USA, Europe & Asia.

### Product Line:

**Stellar** provides a wide range of Do It Yourself (DIY) Software for Consumer as well as Software for Businesses:

### Data Recovery

*The widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!*



### File Repair

*The most comprehensive range of file repair software for Windows, Mac and Linux. Recover your files, which have been infected by viruses, malwares or have been damaged by improper shutdown and other corruption-related issues.*



### Data Erasure

*Best software for IT assets disposition. Secure and erase variety of storage media and files from PC/Laptop, Servers, Rack Drives or Mobile devices. Data once erased cannot be recovered by using any data recovery software or service.*



### Email Repair & Converter

*Robust applications to restore inaccessible mailboxes of MS Exchange, Outlook, AppleMail, Thunderbird, Eudora, Spicebird, Entourage, and Pocomail mailbox. Also, tools to convert mailboxes and database files from one format to another.*



### Database Repair

*Professional and reliable software to repair corrupt or damaged database for Microsoft SQL Server, QuickBooks®, Microsoft Access, SQLite and many more.*



### Email Backup Tools

*Fully featured backup utilities that provides a comprehensive solution in case of any disaster. These software facilitates taking back up of all your mails, contacts, tasks, notes, calendar entries, journals etc. with full & incremental backup options.*



## Photo and Video Tools

Professional tools to rebuild damaged or corrupt photos, videos, audios, and other multimedia files, from Window and Mac systems. Recover files from hard drives, memory cards, iPods, USB flash drives, digital cameras, IBM Micro Drives and more.



## Utility Tools

A range of utility software such as SpeedUp Mac, Drive Clone and Partition Manager for Mac systems as well as Password Recovery for Windows and Password Recovery for Windows Server based systems



## Stellar Toolkits

Stellar also provides toolkits that are combination of Powerful Tools Designed for Data Recovery, File repair, Mailbox repair and File Conversion. All in one power packed toolkits to meet the need of every business.



For more information about us, please visit [www.stellarinfo.com](http://www.stellarinfo.com) .

## 2. Working with the Software

You need to follow steps mentioned below to successfully reset Windows Server Password:

1. Download the **Bootable ISO Image** from the download link received on you e-mail after purchasing the software.
2. Download the PDF document from the download link received on you e-mail. containing all steps required to reset password.
3. Take a print of PDF document.
4. Burn bootable image of application on to a CD-DVD or USB drive.
5. Make changes in Server BIOS settings or in UEFI Mode to boot from CD-DVD or USB drive.
6. Follow steps for resetting server password.

**Note:** *If your server has a RAID configuration, the server may not be listed in the drop down list of the main screen of **Stellar Password Recovery for Windows Server**. See **How to Install RAID card Driver to know how to install the RAID card driver** to reset the password.*

## 2.1. How to Prepare the Bootable Media (CD-DVD or USB Drive)

To run **Stellar Password Recovery for Windows Server** on your **Windows Server** machine, you will need a bootable media with **Stellar Password Recovery for Windows Server** ISO image file mounted on it. An ISO image file combines all the **Stellar Password Recovery for Windows Server** installation files into a single uncompressed file.

**Note:** *In order to create a bootable media (CD-DVD or USB) from ISO image file, you need to have a separate working computer. The ISO image can be directly burned on a CD-DVD or can also be mounted on a USB using any ISO mounting software. There are several free ISO mounting software available which can be used to mount ISO image file onto a USB and make the USB bootable.*

You will receive a link on your e-mail address to download the ISO file of **Stellar Password Recovery for Windows Server** after purchasing the software. You can create a bootable media from ISO file by using the steps mentioned below:

1. Download the ISO file from the link received on your e-mail.
2. Burn the ISO file onto a CD-DVD or mount the ISO image on a USB drive.
3. Now you can install and run the **Stellar Password Recovery for Windows Server** on your **Windows Server** machine directly from the USB or CD-DVD drive.

## 2.2. How to Make Changes in BIOS Settings to Boot using Bootable Media

Once you have prepared your bootable media of **Stellar Password Recovery for Windows Server**, you need to boot your **Windows Server** machine using this bootable media.

You need to make sure that all required settings in the BIOS have been made in order to boot computer from the bootable CD-DVD or USB drive of **Stellar Password Recovery for Windows Server**.

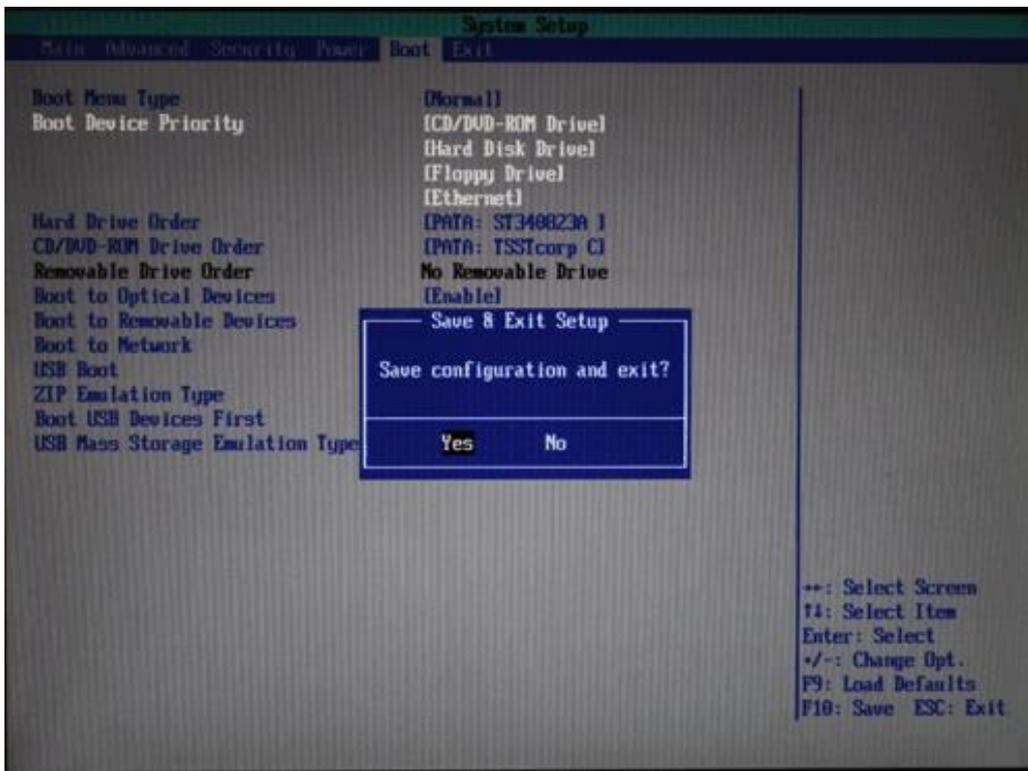
The steps mentioned below are the most common steps to make changes in BIOS settings for booting the **Windows Server** using CD-DVD or USB drive. These steps may vary in different versions of BIOS. Make sure to follow steps given by the manufacturer of your **Windows Server** machine for making the changes in BIOS settings.

1. When the power is switched on, you get to see the first screen as shown below:



2. Press **<F2>** function key as shown in the screen to enter **BIOS Settings**. Some BIOS versions require user to press **<Delete>** or **<ESC>** to enter BIOS settings. You will always get to see on the first screen about the key that needs to be pressed in order to enter BIOS settings.

3. Once you enter BIOS settings, you get to see many **'Menus'** on top of the screen. Go to **'Boot'** menu as shown in the screen below:



4. Make required changes in the section '**Boot Device Priority**' and press <F10> function key to save changes and exit BIOS settings.

5. Now your server is ready to boot from bootable media.

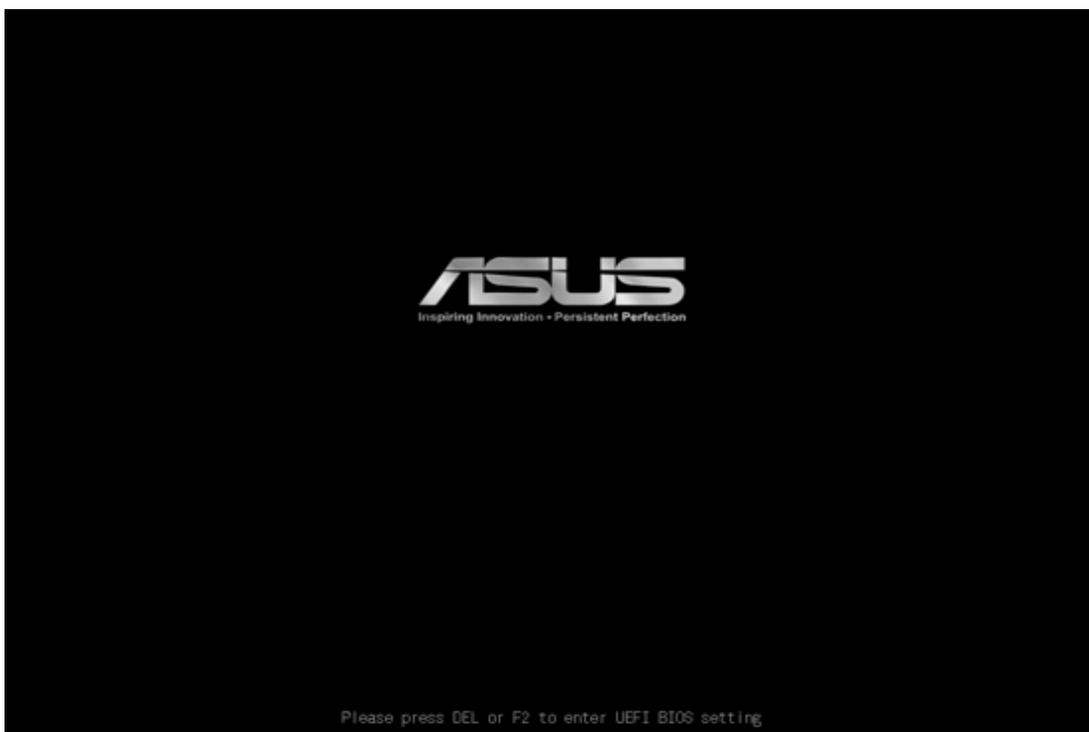
## 2.3. How to Make Changes in UEFI Mode to Boot using Bootable Media

Once you have prepared your bootable media of **Stellar Password Recovery for Windows Server**, you need to boot your **Windows Server** machine using this bootable media.

You need to make sure that all required settings in the UEFI have been made in order to boot computer from the bootable CD-DVD or USB drive of **Stellar Password Recovery for Windows Server**.

The steps mentioned below are the most common steps to make changes in UEFI for booting the **Windows Server** using CD-DVD or USB drive. These steps may vary in different versions of UEFI. Make sure to follow steps given by the manufacturer of your **Windows Server** machine for making the changes in UEFI.

1. When the power is switched on, you get to see the first screen as shown below:

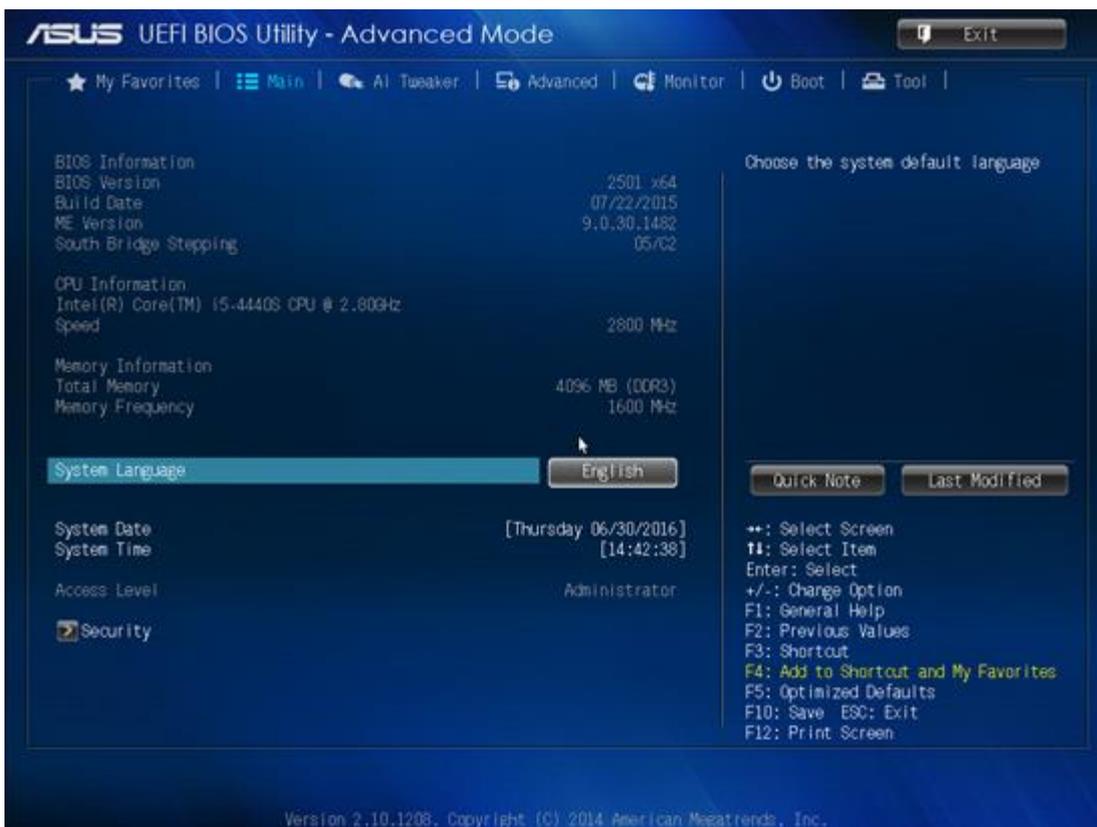


2. Press **<F2>** function key or **<Delete>** as shown in the screen to enter UEFI settings. You will always get to see on the first screen about the key that needs to be pressed in order to enter UEFI.

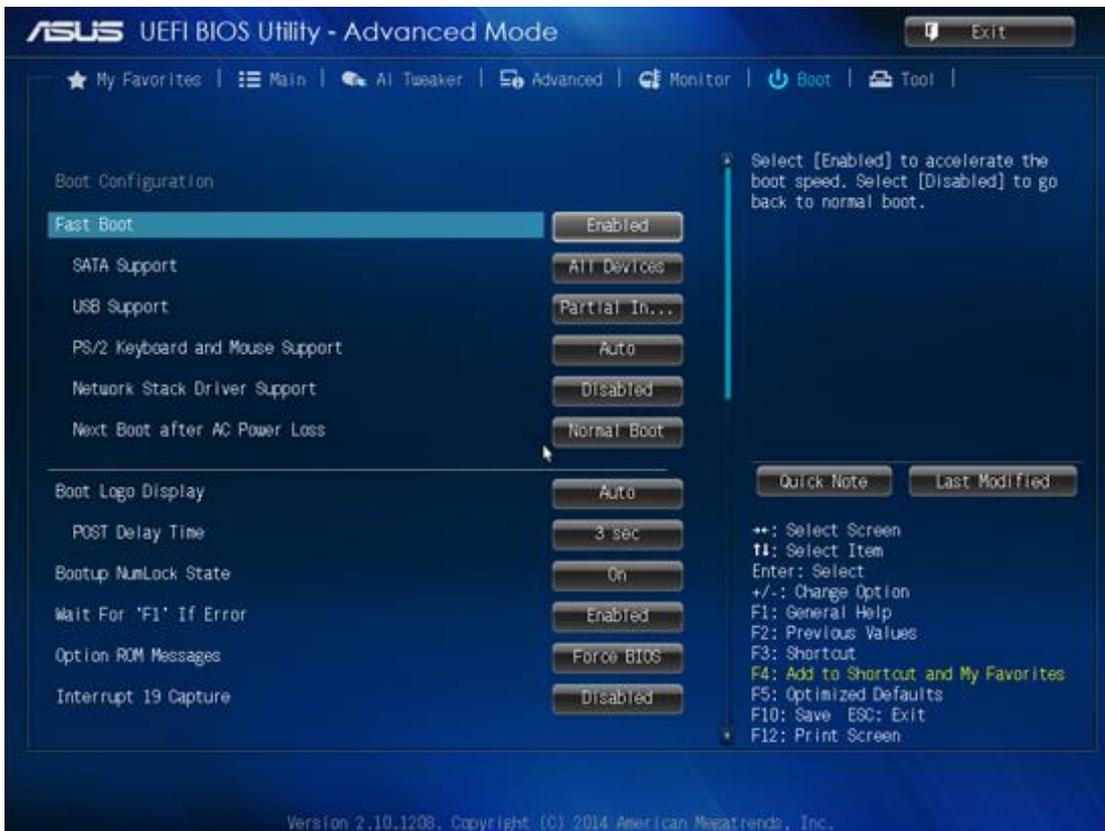
3. Once you enter UEFI, a screen is displayed as shown below:



4. Click on **Advanced Mode** button or press <F7> function key to enter **Advanced Mode**. **Advanced Mode** screen is displayed as shown below:



5. In the above mentioned screen, click on **Boot** option. **Boot** menu screen is displayed as shown below:



6. In the **Boot** menu, go to **Boot Option Priorities** section and set CD/DVD ROM or the USB drive as the first priority option to boot using the Bootable media.



7. After making the required changes in the section '**Boot Option Priorities**', hit <F10> function key to save changes and exit UEFI.

8. Now your server is ready to boot from bootable media.

## 2.4. How to Reset Server Password Using the Software

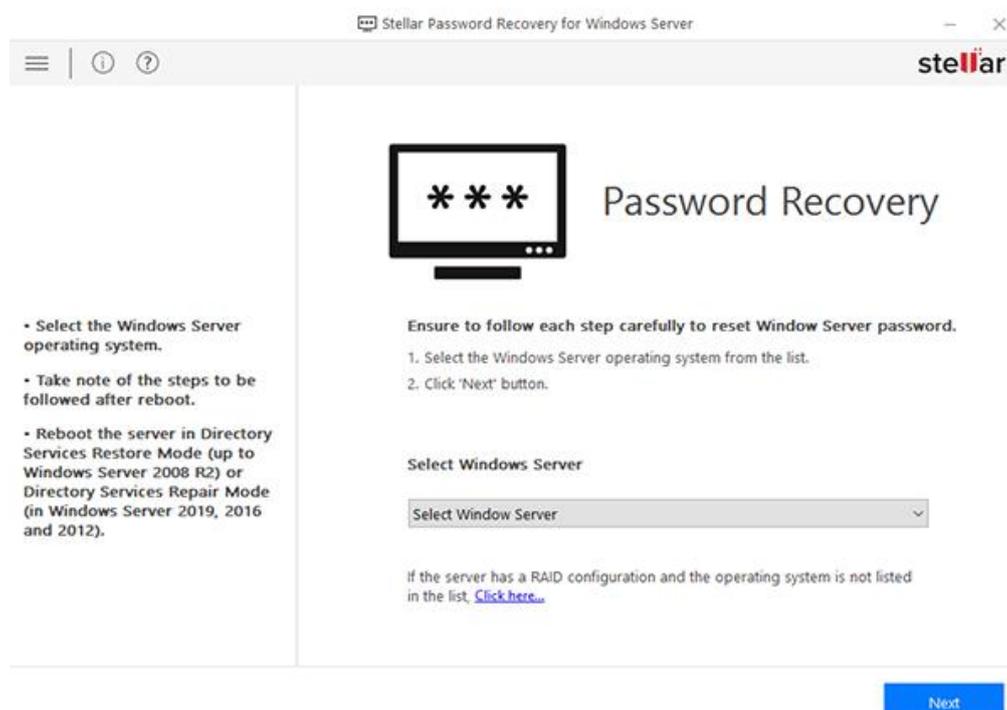
**Note:** Before going through the steps mentioned below, make sure that you have made changes in the BIOS settings to boot your **Windows Server** machine using bootable media.

To reset the password of your Server, follow the steps mentioned below:

1. Place the bootable CD-DVD or attach the USB drive to the system and restart it in order to boot server from bootable CD-DVD or USB drive.
2. When server restarts you will see the screen as displayed below.

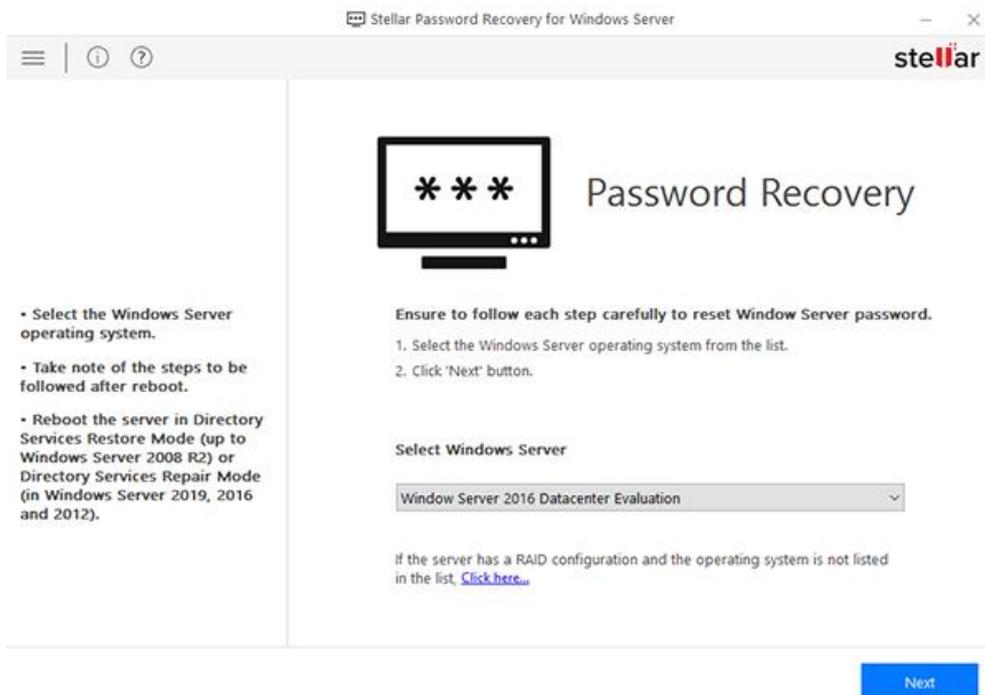


3. After booting process completes, you will see the **Password Recovery** screen of **Stellar Password Recovery for Windows Server** as shown below:

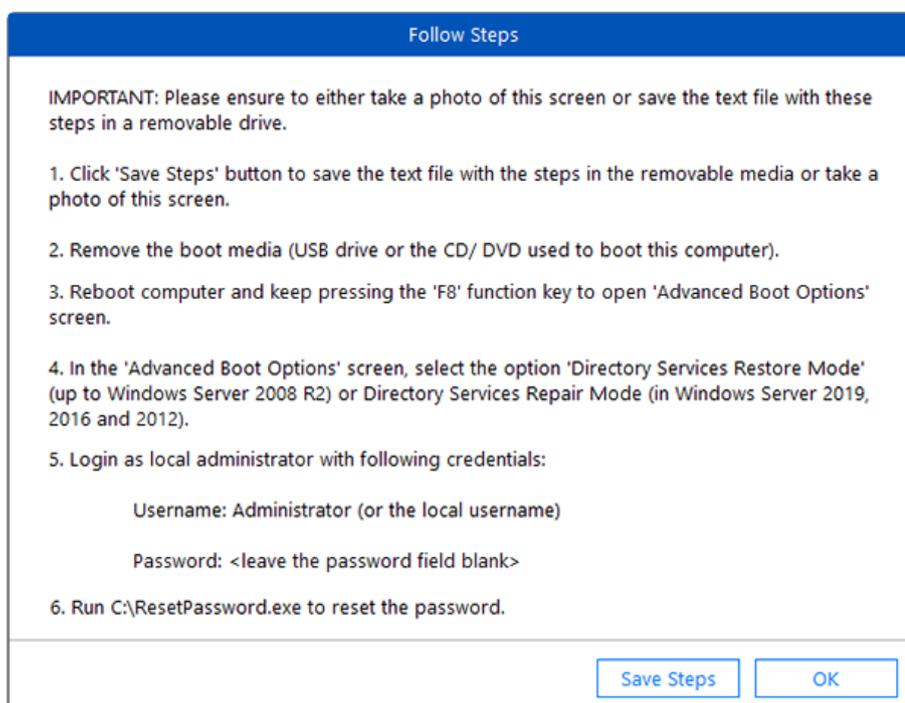


4. Select the **Windows Server** operating system from the drop-down list.

**Note:** If your server has a RAID configuration and it is not listed in the **Select Windows Server** list, follow the Steps to Install RAID Card Driver. After installing the drivers your Windows Server will get listed, select the Server in the **Select Windows Server** list.

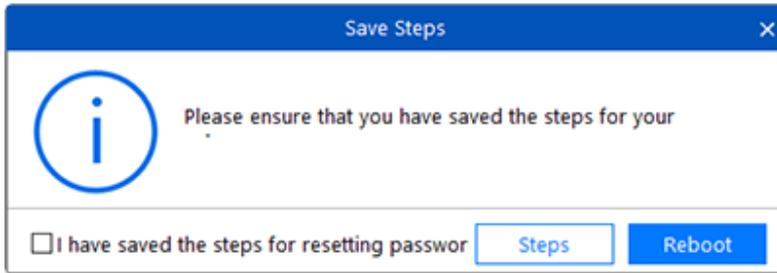


5. Click 'Next' button. A **Follow Steps** screen appears as displayed below. Read the steps carefully and note down all the steps on a paper with the path "**C:\ResetPassword.exe**" (that needs to be run after reboot) as mentioned on the screen. If you have attached a removable storage device, you can click **Save Steps** button to save the steps in it as text or you can take a picture of this screen.



6. **Save Steps** dialog box appears to confirm if you have noted down the required steps. Select the check-box "**I have saved the steps for resetting password**" and click **Reboot**.

**Note:** In case you have not saved the steps and you do not have the PDF document having all the steps either, then click **Steps** button to take note of all the steps.

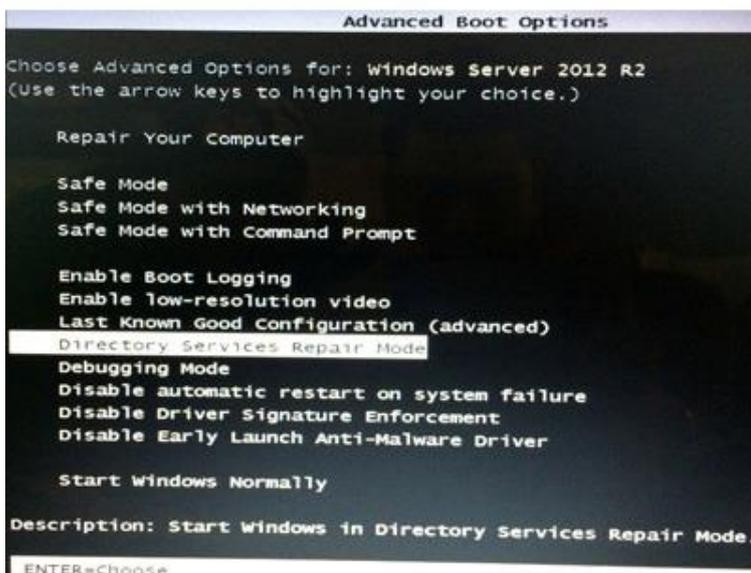


7. Remove CD-DVD or any other bootable media from the machine and press <F8> function key while rebooting to enter 'Advanced Boot Options' screen as shown below:

- a. For **Windows Server 2008** and lower versions, select the option 'Directory Services Restore Mode' and hit <Enter>.

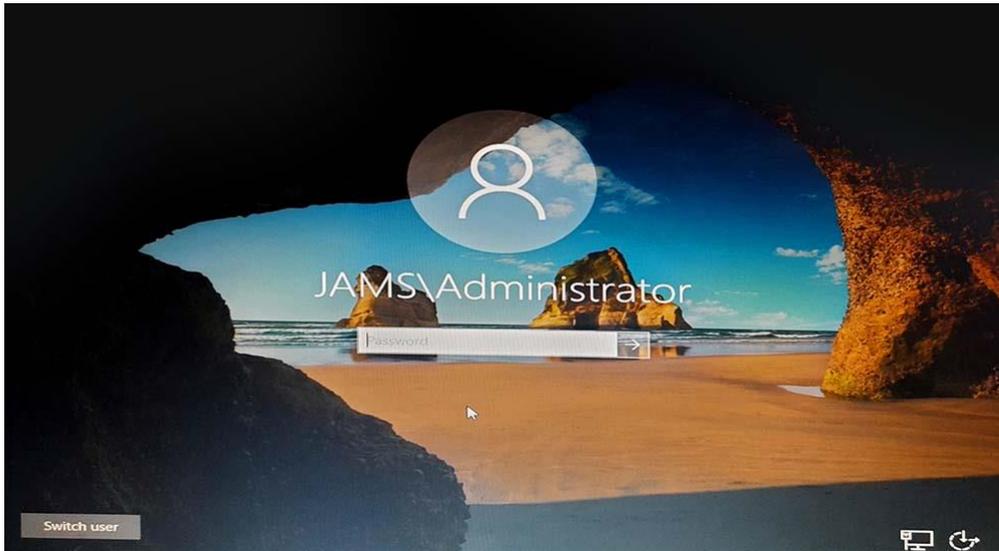


- b. For **Windows Server 2019, Server 2016 and Server 2012**, select 'Directory Services Repair Mode' and hit <Enter>.



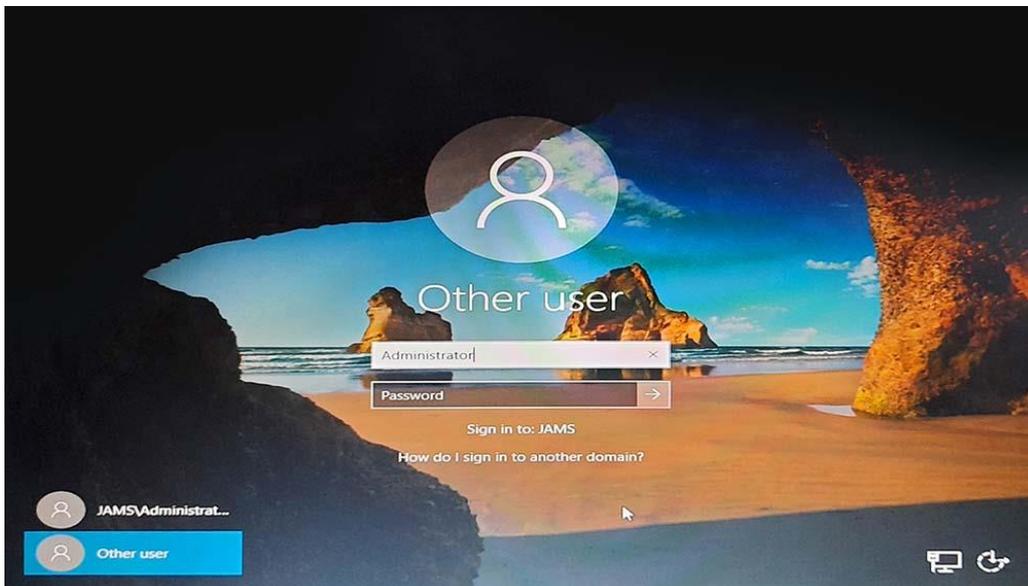
8. To login onto the **Windows Server**, follow the steps as given below:

- a. Press **Ctrl-Alt-Del** key combination.
- b. On the operating system login screen, click '**Switch User**'. Screen is displayed below:



c. On the 'Switch User' login screen as shown below enter following details to login:

- **Username:** Administrator
- **Password:** (No password to be given)



d. Press **<Enter>** Key.

9. Once boot process is complete, browse to the location where **ResetPassword.exe** has been copied and double click on the executable file. This executable file is copied to the root of your selected operating system drive. Once executable file is run, following screen is displayed (screen shown below may take some time to appear due to some processing being done in the background):



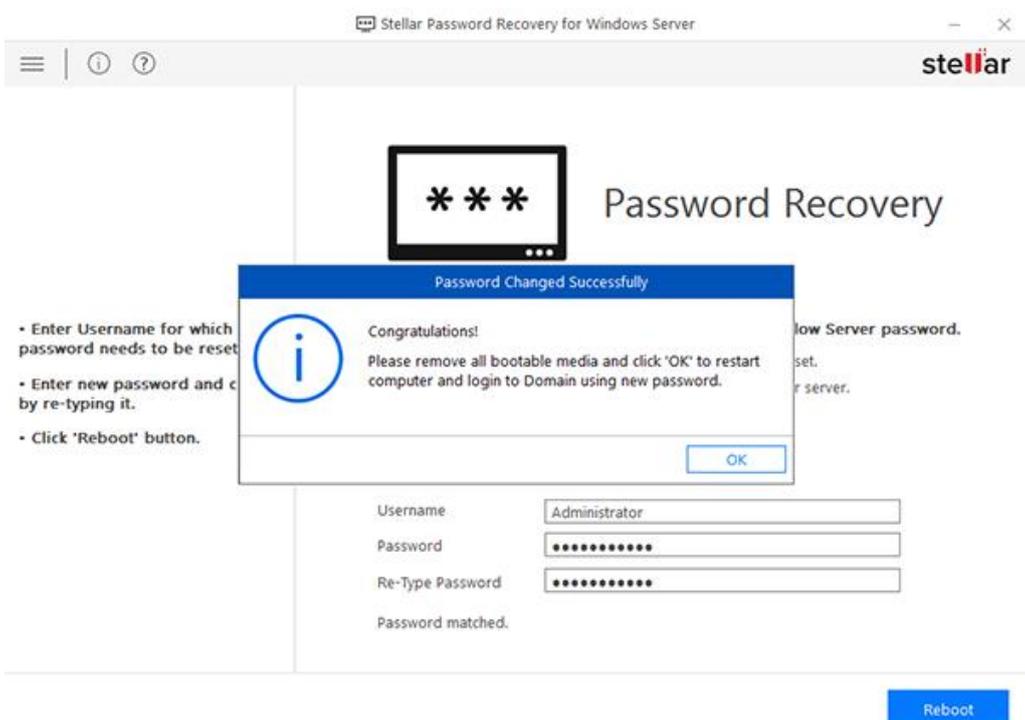
10. Enter the **Username** whose password you want to change.

**Note:** Username is mandatory because there can be many users on the server.

11. Enter the new password as per the security policy of your **Windows Server**. Default policy states that server password must be between 7 and 16 characters in length with at least 1 Special Character (Such as. ! @ # \$ % ^ & \* ), 1 numeric, 1 lowercase character and 1 UPPERCASE character.

12. Re-type the password to confirm. **Password matched** appears below the password field if your password matches with the re-typed password.

13. Click on '**Reboot**' button to continue the process.



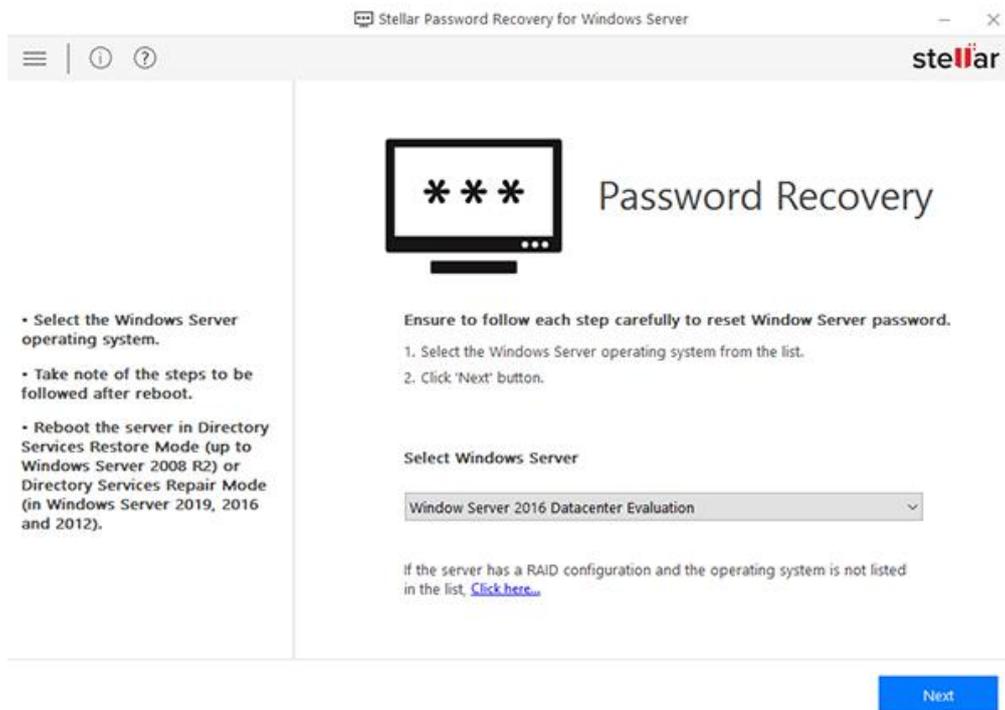
14. Click on '**OK**' to restart the system. When system reboots, you need to login to your domain server with the new password that you entered while resetting it.

## 2.5. How to Install RAID card Driver

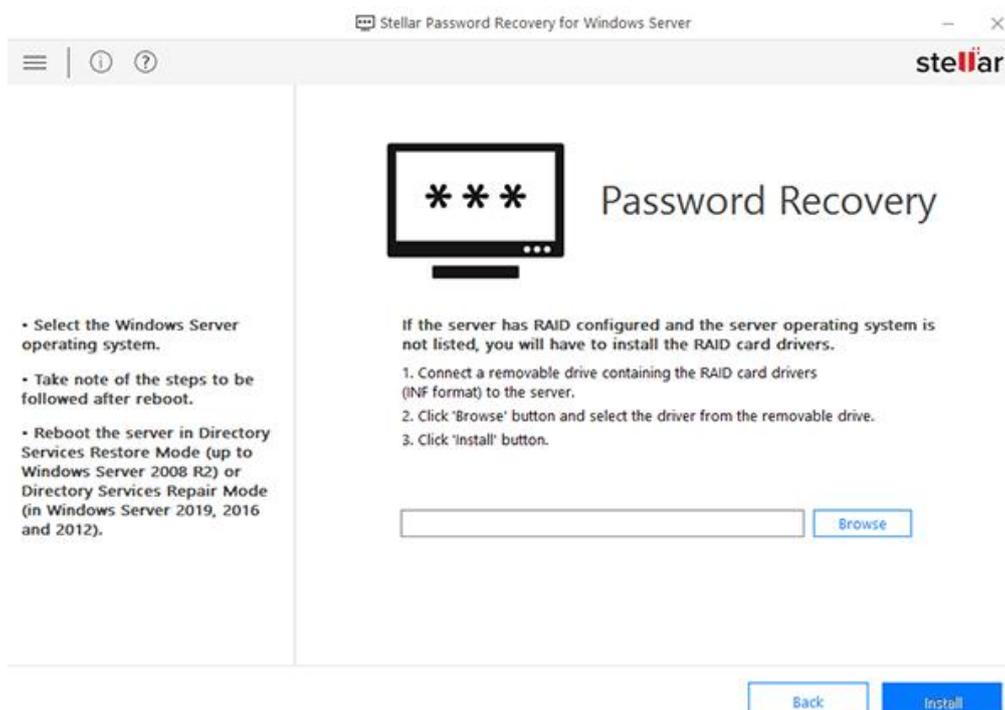
If your server has RAID configuration, the server may not be listed in the drop down list of the main screen of **Stellar Password Recovery for Windows Server**. You will have to install the RAID card driver to reset the password.

If the operating system is not listed in **Select Windows Server** list, follow the steps as given below:

1. Click on "**Click here...**" hyperlink to install RAID driver. Insert RAID card drivers CD or DVD in the CD drive. If you have stored the drivers in a removable storage device, attached the device.



2. Click **Browse** to locate the driver in your system or in any removable device that you have attached.



3. Click **Install** button to start installation of RAID card driver. After the drivers are installed successfully your operating system will be shown in the **Select Windows Server** list. Continue with the steps to **recover the password**.

## 3. Frequently Asked Question (FAQs)

### 1. What does Stellar Password Recovery for Windows Server do?

**Stellar Password Recovery for Windows Server** is a powerful application that helps you reset a Windows Server password when you do not remember your current password. The software can reset password for Microsoft Windows Server 2000, Windows Server 2003, Windows Server 2008, Windows Server 2012, Windows Server 2016 and Windows Server 2019. **Stellar Password Recovery for Windows Server** is fully capable of resetting password of servers acting as Domain Controllers and also on the servers configured with **RAID**.

### 2. How can I install and run the software on my system?

You will receive a link on your E-mail address to download the ISO image file of **Stellar Password Recovery for Windows Server**. You can create a bootable media using this ISO image file. To know more, refer to the **How to Make a Bootable Media (CD-DVD or USB Drive)** section.

### 3. What is the format for the new password?

As per the default security policy of **Windows Server**, password must be between 7 and 16 characters in length with at least 1 special character (such as ! @ # \$ % ^ & \* ), 1 numeric, 1 lowercase character and 1 UPPERCASE character.

### 4. How can I reset my Windows Server password through Stellar Password Recovery for Windows Server?

To know all the steps to reset the password, refer to the **How to Reset Server Password Using the Software** section.

### 5. If I do not find my operating system in your software, then what can I do?

If your server has RAID configuration, then it may not be listed in the **Stellar Password Recovery for Windows Server** software. You will have to install the RAID card driver to reset its password. To know more, refer to the How to Install RAID card Driver section.

### 6. What are the changes that I need to do in the BIOS settings to use the bootable media?

The steps mentioned below are the most common steps to make changes in BIOS settings for booting the **Windows Server** using CD-DVD or USB drive. These steps may vary in different versions of BIOS. Make sure to follow steps given by the manufacturer of your **Windows Server** machine for making the changes in BIOS settings:

1. Power on your system.
2. Press **<F2>** function key to enter **BIOS settings**. Some BIOS versions require user to press **<Delete>** or **<ESC>** to enter BIOS. You will always get to see on the first screen about the key that needs to be hit in order to enter BIOS.
3. Once you enter BIOS settings, you get to see many **'Menus'** on top of the screen. Go to **'Boot'** menu.
4. Make required changes in the section **'Boot Device Priority'** and hit **<F10>** function key to save changes and exit BIOS settings.
5. Now your server is ready to boot from bootable media.

To know more, refer to the **How to Make Changes in BIOS Settings to Boot using Bootable Media** section.

## 7. What are the changes that I need to do in the UEFI Mode to use the bootable media?

The steps mentioned below are the most common steps to make changes in UEFI mode for booting the **Windows Server** using CD-DVD or USB drive. These steps may vary in different versions of UEFI. Make sure to follow steps given by the manufacturer of your **Windows Server** machine for making the changes in UEFI:

1. Power on your system.
2. Press **<F2>** function key to enter **UEFI**. Some BIOS versions require user to press **<Delete>** or **<ESC>** to enter **UEFI**. You will always get to see on the first screen about the key that needs to be hit in order to enter **UEFI**.
3. Once you enter UEFI, click on **Advanced Mode** button or press **<F7>** function key to enter **Advanced Mode**. **Advanced Mode** screen is displayed.
4. Click on **Boot** option. **Boot** menu screen is displayed.
5. In the **Boot** menu, go to **Boot Option Priorities** section and set CD/DVD ROM or the USB drive as the first priority option to boot using the Bootable media.
6. After making the required changes in the section '**Boot Option Priorities**', hit **<F10>** function key to save changes and exit UEFI.
7. Now your server is ready to boot from bootable media.

To know more, refer to the **How to Make Changes in UEFI Mode to Boot using Bootable Media** section.